

SWIMMING SAFARI

Swim School



Swimming Safari is the industry leader in swim instruction in North East Florida, and we are excited that you have chosen to swim with us! Our program has taught thousands of children and adults to swim and be safe. Our mission is to provide every student with the skills needed to become Safe, Happy, and Confident in the water!

General Information

2nd and 3rd day
10% Savings

Cost*	
Registration	\$35 Yearly Registration fee
3x Week	\$249.20
2x Week	\$169.10
1x Week	\$89.00

*Based on a 4-lesson month, adjusted monthly based on # of days.

Class Time	30 Minutes
Student Ratios	8:1 (Splish-Splash Babies 1,2) 4:1 (Splish-Splash Toddlers) 3:1 (Jungle Tots) 4:1 (Safari Kids)

Important Policies

Diaper Policy: All children under the age of 3 ½ are required to wear a reusable swim diaper, even if potty trained.

Parental Supervision: Parents must supervise their children before and after swim lessons. Parents must always stay in the building during their child's lesson.

Facility Conduct: To ensure an enjoyable experience for all families we ask everyone to conduct themselves in a manor suitable for a family friendly environment.

- No Smoking or Vaping
- No Pet's allowed unless a service animal

Make-Up Policy: One make-up lesson per enrollment per month is offered for your convenience.

- No need to call ahead!
- Can be completed through our website.
- Ask about our make-up Tokens!

Family Vacations/ Extended Absences: If missing more classes than our make-up policy allows, please contact us BEFORE you have missed your classes for options. Missed classes beyond the make-up policy cannot be refunded, given credits, nor made up.

Cancellation: A cancellation form can be submitted through our website by the 15th of the month prior to stopping.

Refunds: We offer "Safari Credits" in place of refunds, which are valid one year from the date of issue. Credits will only be given to classes that

Important Billing Dates

10th	Receive your Statement
15th	Cancellation Form Due
20th	Automatic Withdrawal*

*All families are required to have a card on file.

Programs Offered

Type	Ages
Babies / Toddlers	4 m.-4 years
Jungle Tots	2-4 years
Safari Kids	4-12 years
Swim Team	4-15 years
And More! – Ask a Safari Guide for more information	

We love to hear from you. Leave us a review and let us know how much you love your lessons!



Welcome to your first day at Swimming Safari!

1. **Your parent portal:** Log into your parent portal found at swimmingsafari.com. Read through and agree to our Policies and Procedures, before your first class.
2. **Getting ready:** Bring your swim suit, towel, and a smile to your first lesson! Arrive early, be sure to get your welcome gift.
3. **Know where to go:**
 - o When entering the building stop by our check-in station and get your colored bracelet. This will let you know what area your swimmer will be in the pool. Ask for your teacher's name and find them on our Instructor Board.
 - o Bathrooms and unisex changing rooms can be found behind the tree. Check out how it changes for the seasons.
 - o While waiting for class enjoy our play area and stop by the front for some snacks.
 - o Classes are called 5 minutes before your swimmer will enter. Have your swimmer line up on the colored square, corresponding to their colored bracelet.
 - o Our deck manager will lead your swimmer to their class. Relax in our Observation Area.
4. **During Class:** Enjoy watching your swimmer learn to become safe, happy, and confident in the water. Encouragement is key for your new swimmer. Some of these new skills can be challenging, but with time and practice, we will have your child swimming with confidence!
5. **End of Class:** Please pick up your swimmer at the shower area at the at the end of class. We ask that all families exit through our changing rooms to keep our lobby area dry and slip free. Have your student wear shoes or flip-flops when exiting the facility to prevent them or others from slipping on the floor. Reward your swimmer with a sticker, found up front. If you have any questions or concerns stop by the front desk and talk to one of our Safari Guides.

Helpful Hint: Practice makes perfect!

Looking to maximize the benefits of your swimmer's lesson? Enrolling your student in class 2x or more doubles the amount of time they get to build muscle memory and increases their retention of skills. Swimmers who attend more than one lesson a week have decreased time between levels and increased speed in gaining confidence. Don't forget 2nd and 3rd day swimmers get a 10% savings in our lessons.

Safari Showcase

The Safari Showcase is our Parent Feedback Initiative. The purpose is to provide our Safari Families first hand feedback from your instructor and to have your swimmers showcase their skills monthly.

How Does it Work?

1. Upon checking in, you will be notified if your swimmer is part of the showcase (it is based on our evaluation schedule).
2. 5 minutes before the end of your child's lesson, our deck staff will call for our showcase families to enter the pool deck.
3. The instructor will explain the level and skills your swimmer is working on.
4. Don't be shy, ask questions if there is time left, but please wait until the end when all swimmers have "showcased" their skills.
5. If you have any further questions, please find one of our deck staff for assistance.

Receiving a star means your swimmer has successfully completed all the skills in their current level and are ready to move up and learn new challenging skills. Stop by the front desk to change their class and trade in their star for a prize!

If your swimmer misses a showcase or you would like an update on progress, let our Safari Guide know when checking in.



Best way to Contact us

Txt: 904 - 646 - 7969

Phone: 904 - 260 - 1836

Email: swim@swimmingsafari.com

Follow us on Facebook for updates, giveaways, and more!